

MTE Timed Entry

December 2024

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Select a Time for 12/13/2024

3:00pm - 7:00pm

6:30pm

Trolley 1 - The Bebop

\$79 per individual.

This trolley can accommodate 26 passengers. If available, select 26 tickets to buyout the trolley and a 10% discount will be applied.

Trolley 2 - The Bebop

\$79 per individual.

This trolley can accommodate 26 passengers. If available, select 26 tickets to buyout the trolley and a 10% discount will be applied.

Trolley 3 - The Bebop

\$79 per individual.

This trolley can accommodate 26 passengers. If available, select 26 tickets to buyout the trolley and a 10% discount will be applied.

Trolley 4 - A.T. O'Keefe's

\$79 per individual.

This trolley can accommodate 26 passengers. If available, select 26 tickets to buyout the trolley and a 10% discount will be applied.

 RunSignup

 TicketSignup

 GiveSignup



Why MTE Timed Entry?

- Created a V1 of Timed Entry Ticketing with TicketSignup's Advanced Tickets
 - Several early super users, including a multi-date, timed entry Halloween event that sold 60,000 tickets
- Onboarded more haunts, holiday light shows
 - Great solution, but limitations without time slots
 - Saw the need for calendar based management, reporting, websites, & purchase
 - Membership and Admissions
- How do we have a product that solves real problems in a very large, crowded, and fragmented ticket market?

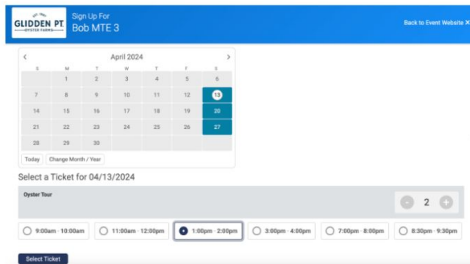
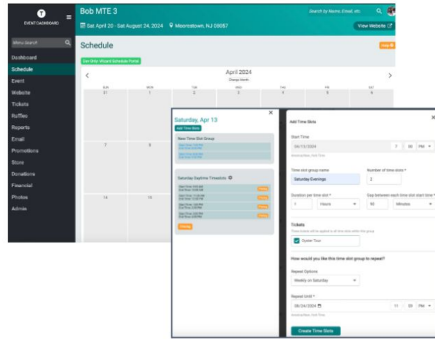
Investment in MTE Timed Entry.



Patent-Pending MTE Timed Entry

Event Director Dashboard

- Set and Edit Recurring Events
- Pricing, Caps, Transfers, etc. rules and setup
- Ticket Buyer Viewing Options



Algorithms & Functions for Recurring Events

Database Optimized for Recurring Events

- Timeslot Rule Table
- Timeslot Additions Table
- Calendar Recurring Rule Table
- Exceptions Table

Ticket Buyer Interfaces

- Easily see and select available dates
- Select from multiple event and ticket options



Plus All the TicketSignup Features Events Love

- Sales tax calculation, collection, remittance, and reporting
- Free Email
- Free Websites
- Apple Pay, Apple/Google Wallet
- Self-serve Ticket Management
 - Transfer ticket type/date/time slot, Transfer to a friend, add items, resend, referrals tracking
- Analytics
- Ticket App
- Reconciled financial reporting (and TicketSignup fights chargebacks for you)
- **FREE**



DEMO



What MTE Timed Entry Features are coming next in 2024?

- New Schedule
- Attendee Actions
- MTE Email
 - Automated Pre-Event Email
- More Website Calendars
- More Calendar-Based Reports
- Saved Reports (All Ticket Events)
- Customer-Driven Features



Schedule with Actions

TICKET DASHBOARD

Menu Search

What's New

Dashboard

Event

Website

Tickets

Setup

Pricing

Caps >

Ticket Management >

Ticket Imports

Information Collection

Transaction Limits >

Reports >

Ticket Numbers

Raffles

Moorestown Spooky Haunt

September 1, 2024 | Moorestown, NJ 08057

Search by Name, Email, etc.

Race Status | Tickets: 271

Schedule

Month | Week | Day

< Friday, September 13, 2024 >

Edit Timeslots | Edit Caps | Edit Pricing | Attendee Actions

Time	General Admission	VIP	Seniors
4:00 PM	10 of 30 Sold \$25 - \$60	10 of 30 Sold \$25 - \$60	10 of 30 Sold \$25 - \$60
5:00 PM	10 of 30 Sold \$25 - \$60	10 of 30 Sold \$25 - \$60	10 of 30 Sold \$25 - \$60
6:00 PM	10 of 30 Sold \$25 - \$60	10 of 30 Sold \$25 - \$60	10 of 30 Sold \$25 - \$60



Schedule with Actions (and Cancel Time Slots)

Moorestown Spooky Haunt
Attendee Actions Cancel

Friday, September 13, 2024

What do you want to do?

Select what you want to take action on: Select All

	General Admission <input checked="" type="checkbox"/>	VIP <input checked="" type="checkbox"/>	Seniors <input checked="" type="checkbox"/>
4:00 PM <input checked="" type="checkbox"/>	10 of 30 Sold \$25 - \$60 <input checked="" type="checkbox"/>	10 of 30 Sold \$25 - \$60 <input checked="" type="checkbox"/>	10 of 30 Sold \$25 - \$60 <input checked="" type="checkbox"/>
5:00 PM <input checked="" type="checkbox"/>	10 of 30 Sold \$25 - \$60 <input checked="" type="checkbox"/>	10 of 30 Sold \$25 - \$60 <input checked="" type="checkbox"/>	10 of 30 Sold \$25 - \$60 <input checked="" type="checkbox"/>
6:00 PM <input checked="" type="checkbox"/>	10 of 30 Sold \$25 - \$60 <input checked="" type="checkbox"/>	10 of 30 Sold \$25 - \$60 <input checked="" type="checkbox"/>	10 of 30 Sold \$25 - \$60 <input checked="" type="checkbox"/>

Continue Cancel



Automated Pre-Event Email

Timed Entry Pre-Event Automated Email Help ?

This email will be sent to attendees for this upcoming event before their time slot occurs. It can be used to remind them of their upcoming time slot, provide them with additional information, or anything else you would like to communicate.

When using the "Interval Before" setting, if no time is specified, the email will be sent at the same time as the starting time for the time slot. If a time is specified, one email will be sent to all time slots for that day.

Enable Timed Entry Pre-Event Emails

Send Emails at a Minutely, Hourly, or Daily Interval Prior

15 Minutes prior to time of event at : AM

✉ Emails We Will Send

Email #1: "See you at %EVENT_NAME%!"
Recipients: All Ticket Purchasers

+ Add Interval

Timed Entry Pre-Event Automated Email Help ?

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When using the "Interval Before" setting, if no time is specified, the email will be sent at the same time as the starting time for the time slot. If a time is specified, one email will be sent to all time slots for that day.

Enable Timed Entry Pre-Event Emails

Send Emails at a Minutely, Hourly, or Daily Interval Prior

1 Days prior to time of event at 10 : 00 AM

✉ Emails We Will Send

Email #1: "See you at %EVENT_NAME%!"
Recipients: All Ticket Purchasers

Add Additional Email

+ Add Interval



Automated Pre-Event Email

Timed Entry Pre-Event Automated Email

Help

To

All Ticket Purchasers (Included)

Subject *

 Best Practices

Content

View Available Placeholders

Choose New Template Edit Email

Desktop Mobile

Test MTE Event

Hi %FIRST_NAME%,

We can't wait to see you at Test MTE Event!

Be sure to have this email with you (on your phone, no need to print out) and be ready to scan your QR code below for quick and easy check-in.

If you bought tickets for others and may be arriving separately, share this email with them so they can use the QR code for check-in. If they don't have the QR code, our staff can look them up by the name on the purchase listed below.

%TICKET_PURCHASE_QR_CODE%

Your Tickets	Name on Tickets:
%PURCHASED_TICKETS_SUMMARY%	%FIRST_NAME% %LAST_NAME%



Big Calendar for Website - Date, Style Customizations

October 2024						
SUN	MON	TUE	WED	THU	FRI	SAT
29	30	1	2	3	4 \$50 8:00pm - 11:00pm	5 \$65 8:00pm - 11:00pm
6	7	8	9	10	13 \$50 8:00pm - 11:00pm	12 \$65 8:00pm - 11:00pm
13	14	15	16	17	18 SOLD OUT!	19 \$65 8:00pm - 11:00pm
20	21	22	23	24	25 SOLD OUT!	26 \$75 Fall Colors Hike! 8:30am - 12:01pm
27	28	29	30	31	1	2



CheckIn Report - Day View

TICKET DASHBOARD

Moorestown Spooky Haunt

July 17, 2024 | Moorestown, NJ 08057

Search by Name, Email, etc.

Race Status | Tickets: 271

CheckIn Report

Month | Week | **Day**

Saturday, July 20, 2025

74° Overcast H: 78° L: 52°

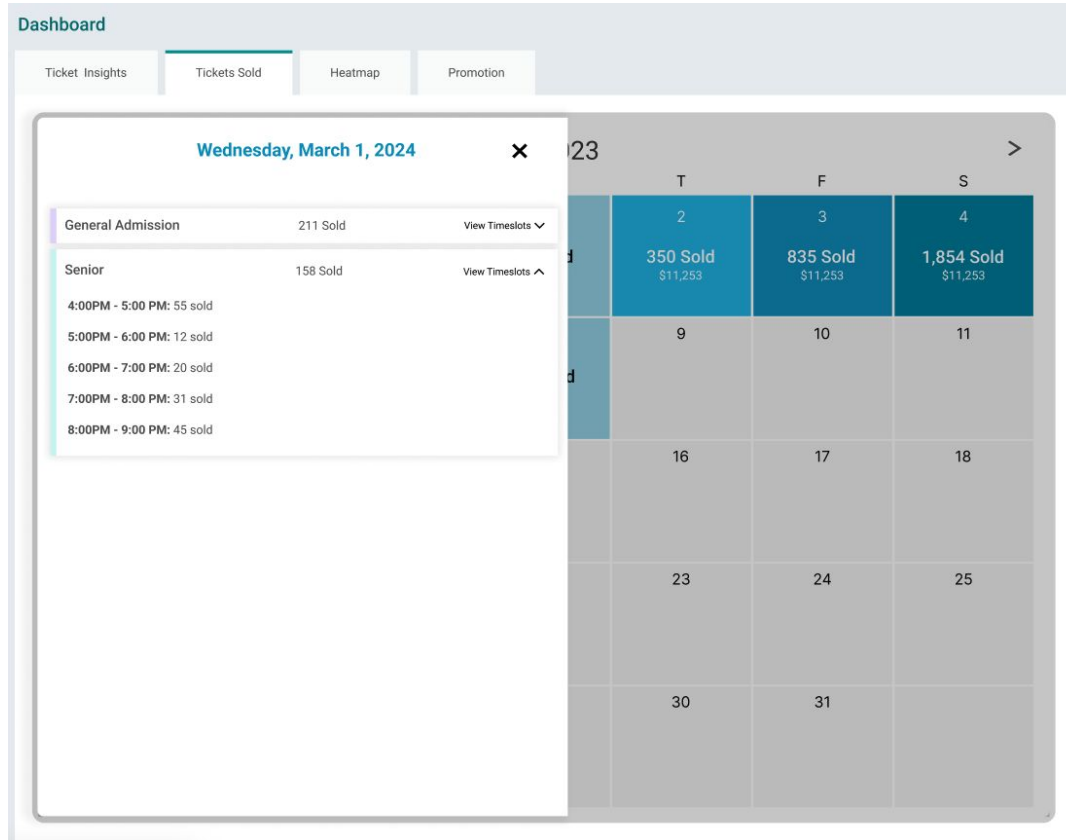
63% Total Tickets Checked In
504 tickets checked in of 800 sold

57% General Admission 130 tickets checked in of 200 sold	67% VIP 144 tickets checked in of 200 sold
57% Seniors 130 tickets checked in of 200 sold	67% Kids 144 tickets checked in of 200 sold

	General Admission	VIP	Seniors
4:00 PM	10 of 30 Sold \$40 - \$50	10 of 30 Sold \$40 - \$50	10 of 30 Sold \$40 - \$50
4:00 PM	10 of 30 Sold \$40 - \$50	10 of 30 Sold \$40 - \$50	10 of 30 Sold \$40 - \$50
4:00 PM	10 of 30 Sold \$40 - \$50	10 of 30 Sold \$40 - \$50	10 of 30 Sold \$40 - \$50



Tickets Sold - Insights





Saved Reports

Ticket auto checkin bug

New Ticket Purchase Saved Report

Cancel

1 Search Fields 2 **Report Columns** 3 Customize Columns 4 Confirmation

Selected Report Columns [Select All](#) [Clear All](#)

<input checked="" type="checkbox"/> ID	<input checked="" type="checkbox"/> Date	<input checked="" type="checkbox"/> Tickets	<input checked="" type="checkbox"/> Name
<input checked="" type="checkbox"/> Contact Info	<input type="checkbox"/> Other Personal Info	<input type="checkbox"/> Donation Info	<input checked="" type="checkbox"/> Payment Info
<input type="checkbox"/> BYO Payment Info	<input type="checkbox"/> Offline Payment	<input checked="" type="checkbox"/> Waiver Signed	<input type="checkbox"/> Confirmation Code
<input checked="" type="checkbox"/> Imported	<input checked="" type="checkbox"/> Custom Questions	<input checked="" type="checkbox"/> Store Payment Info	<input checked="" type="checkbox"/> Store Items
<input checked="" type="checkbox"/> Coupon Code	<input checked="" type="checkbox"/> Coupon Discount	<input checked="" type="checkbox"/> Cart Discount	<input type="checkbox"/> QR Code Link
<input checked="" type="checkbox"/> Time Slots			

Ticket auto checkin bug

New Ticket Purchase Saved Report

Cancel

1 Search Fields 2 Report Columns 3 **Customize Columns** 4 Confirmation

Customize Columns

Drag and drop to customize the order of your columns. Click the edit icon to customize the column header.

- ID
- Date
- Time Slots
- Tickets
- Name
- Contact Info
- Store Items
- Coupon Discount
- Waiver Signed