



Attendee Waivers

*Collect a signed release from every attendee,
online and on site.*

About TicketSignup

- Employee owned. Part of RunSignup, building event technology since 2010.
- 40,000+ events a year, 13 million+ attendees, \$4 billion ticket sales
- Support is 100% US based, seven days a week
- 23% of our team has been here more than ten years

What You'll Leave With

- How to set a waiver up
- How to collect signatures online before event day
- How to validate & collect waivers on site
- How to find any signature later

Two Kinds of Waiver: Checkout Waiver

 Buy Tickets for
Glacier Point Ice Rink

Back to Event Website ✕

Payment Method

☒ **Credit Card**
Visa, MasterCard, AMEX, Discover

 **Apple Pay**

Enter your information below even if you are not purchasing the ticket for yourself.

First Name *

Last Name *

Email Address *

Credit Card Number *

Expiration Date *

CVV *

Country *

Zip Code *

State *

VISA

Month

Year

US - United States

Refund, Waiver, and Privacy Policy

This event follows the standard industry policy: All ticket purchases are non-refundable. We reserve the right to postpone or cancel the event due to circumstances beyond our control such as a natural disaster or emergency or as required to protect the safety of attendees and staff. No refunds will be issued under these circumstances. We reserve the right to change the details of the event without prior notice. I understand that my purchase is nonrefundable.

☐ By checking this box, I agree to the waiver and certify that I am 18 or older, will adhere to the **Privacy Policy**, and if any personal information has been provided for anyone under 18 I confirm that I am the parent or guardian who has provided that information.

Pay Now (\$45.01)

Back

Purchase Summary		
	Item	Total
Adult 18+	2 @ \$20.00	\$40.00
Wed Nov 11, 2026 4:30pm - 6:00pm CST		
Sales Tax	\$2.65	\$2.65
Coupon Code		
Apply		
Base Cost:		\$42.65
Processing Fee:		\$2.36
Total:		\$45.01

 Edit Waiver or Refund Policy

Save Cancel

Waiver or Refund Policy *

Waiver Name

Waiver Agreement *

Checkout Waiver

This will be displayed to the registrant

Checkout Waiver: the waiver and refund policy the buyer agrees to once at checkout.
Attendee Waivers: a separate waiver, collected from each attendee after purchase.

How Do Registrants Agree to Waiver or Refund Policy? *

☒ Checkbox ☐ Name ☐ Initials ☐ Name & Date ☐ Initials & Date

Waiver Text

File Edit View Insert Format Tools

Paragraph

B I U

This event follows the standard industry policy: All ticket purchases are non-refundable. We reserve the right to postpone or cancel the event due to circumstances beyond our control such as a natural disaster or emergency or as required to protect the safety of attendees and staff. No refunds will be issued under these circumstances. We reserve the right to change the details of the event without prior notice. I understand that my purchase is nonrefundable.

By completing this purchase, I acknowledge (or a parent or adult guardian for all children under 18 years) having read and agreed to the above release and waiver including the refund policy.

P



Two Kinds of Waiver: Attendee Waiver



Glacier Point Ice Rink

Fri November 6 - Sun March 14, 2027

Sign Waiver

Individual Waiver - Everyone must sign for Purchase #1981036

Glacier Point Ice Rink Waiver and Release

ASSUMPTION OF RISK AND RELEASE OF LIABILITY

I acknowledge that ice skating and participation at Glacier Point Ice Rink involves inherent risks including, but not limited to, falls, collisions, and other injuries. I voluntarily assume all risks associated with my participation in ice skating activities.

I hereby release, waive, and discharge Glacier Point Ice Rink, its owners, operators, employees, and agents from any and all claims, demands, or causes of action arising from personal injury, property damage, or loss that may occur during my visit and use of the facility.

Refund and Cancellation Policy

☐ I am a minor and a parent or legal guardian is signing on my behalf.

First Name *

Alyssa

Last Name *

Liu

☒ By checking this box, I agree to the waiver and confirm that I am 18 or older and agree to the [Privacy Policy](#).

Sign Waiver

Cancel

Glacier Point Ice Rink

Edit Waiver or Refund Policy

Save

Cancel

Waiver or Refund Policy *

Waiver Name

Individual Waiver - Everyone must sign

Waiver Agreement *

Attendee Waivers

This will be displayed to the registrant

Checkout Waiver: the waiver and refund policy the buyer agrees to once at checkout.

Attendee Waivers: a separate waiver, collected from each attendee after purchase.

How is the waiver collected?

☐ Applies only to Attendee Waivers. (Checkout Waiver is always collected once at purchase.)

☒ **Collect by Ticket Holder** Recommended

Shareable link & QR in Ticket Management to collect each ticket holder's waiver, including substitutes or extra guests.

☐ **Individual Ticket Links**

A unique link per ticket in Ticket Management. Use only when a specific ticket number must match a specific name.

Creates a separate URL for each ticket, resulting in more links to manage.

☐ **Public Waiver Link**

A link on your event website that anyone can sign. No ticket or purchase needed.

How Do Registrants Agree to Waiver or Refund Policy? *

☒ **Checkbox** ☐ Name ☐ Initials ☐ Name & Date ☐ Initials & Date

Other Waiver Options

☐ Require the registrant to scroll through the full waiver.

☒ Collect an optional email address when the attendee signs the waiver online.

Waiver Text

File Edit View Insert Format Tools

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Heading A

B I U

☰ ☷

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Glacier Point Ice Rink Waiver and Release

ASSUMPTION OF RISK AND RELEASE OF LIABILITY

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I hereby release, waive, and discharge Glacier Point Ice Rink, its owners, operators, employees, and agents from any and all claims, demands, or causes of action arising from personal injury, property damage, or loss that may occur during my visit and use of the facility.

Refund and Cancellation Policy

1/2



How many waivers should my event have?

- Every event needs a **Checkout Waiver**: Refund policy, helps TicketSignup fight chargebacks for your event, and can include additional terms - typically the only waiver most events need.
- **Attendee Waiver** is optional
- You can have multiple checkout and/or attendee waivers

Attendee Waiver: How is it collected?

Waiver or Refund Policy *

Waiver Name

Individual Waiver - Everyone must sign

Waiver Agreement *

Attendee Waivers ▼

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Checkout Waiver: the waiver and refund policy the buyer agrees to once at checkout.

Attendee Waivers: a separate waiver, collected from each attendee after purchase.

How is the waiver collected?

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☐ Individual Ticket Links

A unique link per ticket in Ticket Management. Use only when a specific ticket number must match a specific name.

Creates a separate URL for each ticket, resulting in more links to manage.

☐ Public Waiver Link

A link on your event website that anyone can sign. No ticket or purchase needed.

Collect by Ticket Holder

Waivers

[← Back to Ticket Management](#)

1 of 2 waivers signed

Group Waivers

Individuals in the group must sign the waiver below.

Review & Sign

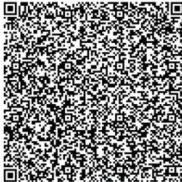
Your Waiver Link

<https://www.ticketsignup.io/TicketEvent/GlacierPointIceRinkDEMO/TicketLookup/...>

Copy Waiver URL

Show full link ▼

This link is valid for one year. A new link is generated each time this page is loaded.



Share Waiver QR Code

Signatures collected so far for this event.

A

Alyssa Liu

Signed Sep 2

[View Waiver](#)

- **Recommended**
- One waiver link per purchase
- See who has signed in the group

Individual Ticket Links



Sample Simple Golf Event

Fri October 1, 2027

Waivers

[← Back to Ticket Management](#)

1 of 4 waivers signed

Individual Waivers

✓ Signed

Waiver for Ticket #4532126

Ticketholder: Allison Bickel

Purchased under Allison Bickel

Email: allison@ticketsignup.io

[Share Waiver](#)

[Email Waiver](#)

Review

⚠ Pending

Waiver for Ticket #4532127

Ticketholder: Bob Bickel

Purchased under Allison Bickel

Email: bobbyb@ticketsignup.io

[Share Waiver](#)

[Email Waiver](#)

Review & Sign

⚠ Pending

Waiver for Ticket #4532128

Ticketholder: Marlise Bickel

Purchased under Allison Bickel

[Share Waiver](#)

[Email Waiver](#)

Review & Sign

⚠ Pending

Waiver for Ticket #4532129

Ticketholder: Chad Cowan

Purchased under Allison Bickel

Email: chadc@gmail.com

[Share Waiver](#)

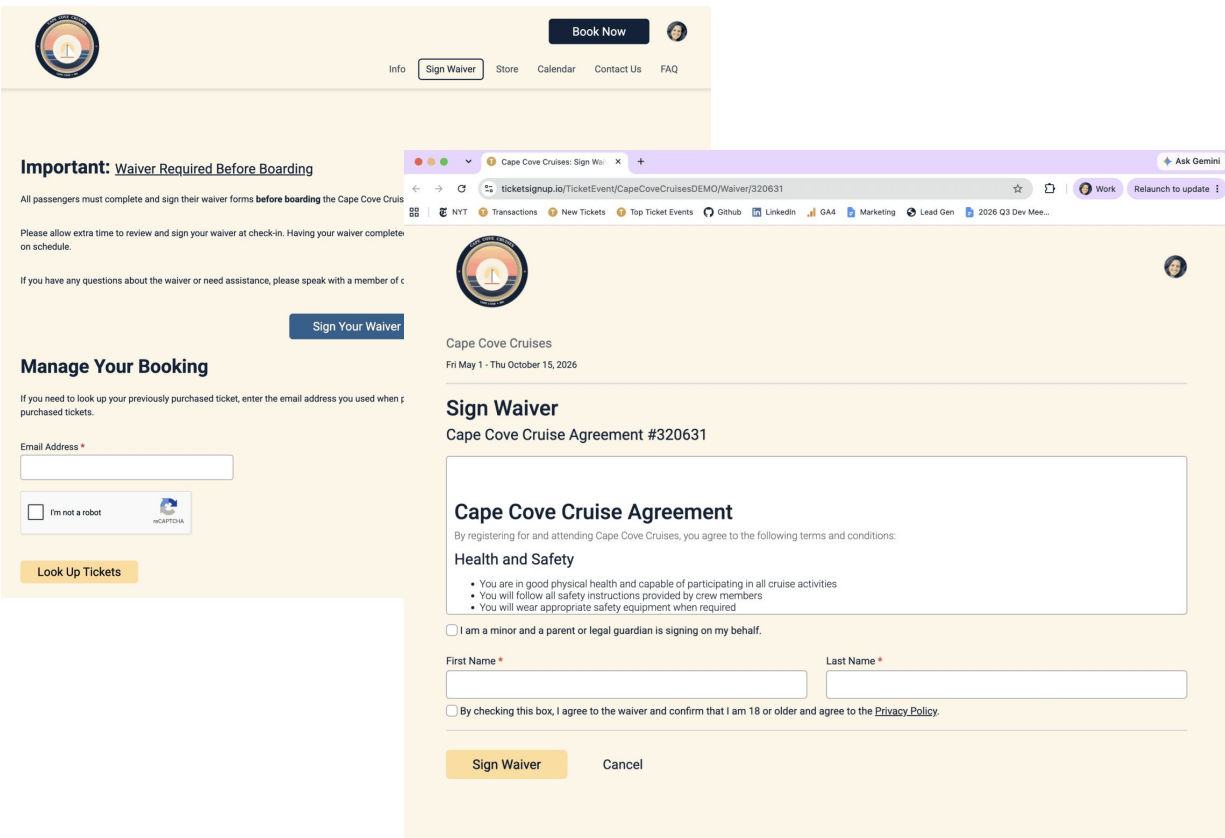
[Email Waiver](#)

Review & Sign

- Individual links per ticket
- Appropriate for events that collect names per ticketholder and need waivers to match up.

Public Waiver Link

- One link you can share anywhere (email, websites)
- Not tied to a purchase or ticket



The screenshot shows the 'Sign Waiver' page for Cape Cove Cruises. The page is divided into two main sections: a left sidebar and a main content area. The sidebar contains links for 'Info', 'Sign Waiver', 'Store', 'Calendar', 'Contact Us', and 'FAQ'. The main content area has a header with the Cape Cove Cruises logo and a 'Book Now' button. Below the header, there is an 'Important: Waiver Required Before Boarding' section with instructions for passengers. The main content area also features a 'Manage Your Booking' section with a form to look up a previously purchased ticket. The central part of the page is the 'Sign Waiver' section, which includes the 'Cape Cove Cruise Agreement #320631' and a 'Cape Cove Cruise Agreement' box. This box contains the 'Health and Safety' section with a list of conditions: 'You are in good physical health and capable of participating in all cruise activities', 'You will follow all safety instructions provided by crew members', and 'You will wear appropriate safety equipment when required'. Below this, there is a checkbox for 'I am a minor and a parent or legal guardian is signing on my behalf.' and a form for 'First Name' and 'Last Name'. At the bottom, there is a checkbox for 'By checking this box, I agree to the waiver and confirm that I am 18 or older and agree to the Privacy Policy.' and two buttons: 'Sign Waiver' and 'Cancel'.

Important: Waiver Required Before Boarding

All passengers must complete and sign their waiver forms **before boarding** the Cape Cove Cruises.

Please allow extra time to review and sign your waiver at check-in. Having your waiver complete on schedule.

If you have any questions about the waiver or need assistance, please speak with a member of our staff.

Manage Your Booking

If you need to look up your previously purchased ticket, enter the email address you used when you purchased tickets.

Email Address *

☐ I'm not a robot

Look Up Tickets

Sign Waiver

Cape Cove Cruises

Fri May 1 - Thu October 15, 2026

Sign Waiver

Cape Cove Cruise Agreement #320631

Cape Cove Cruise Agreement

By registering for and attending Cape Cove Cruises, you agree to the following terms and conditions:

Health and Safety

- You are in good physical health and capable of participating in all cruise activities
- You will follow all safety instructions provided by crew members
- You will wear appropriate safety equipment when required

☐ I am a minor and a parent or legal guardian is signing on my behalf.

First Name *

Last Name *

☐ By checking this box, I agree to the waiver and confirm that I am 18 or older and agree to the [Privacy Policy](#).

Sign Waiver **Cancel**

Other Waiver Settings

How Do Registrants Agree to Waiver or Refund Policy? *

☒ Checkbox ☐ Name ☐ Initials ☐ Name & Date ☐ Initials & Date

Other Waiver Options

- ☐ Require the registrant to scroll through the full waiver.
- ☒ Collect an optional email address when the attendee signs the waiver online.

Waiver Text

Waiver Text

File Edit View Insert Format Tools



Heading A



B

I

U



Glacier Point Ice Rink Waiver and Release

ASSUMPTION OF RISK AND RELEASE OF LIABILITY

I acknowledge that ice skating and participation at Glacier Point Ice Rink involves inherent risks including, but not limited to, falls, collisions, and other injuries. I voluntarily assume all risks associated with my participation in ice skating activities.

I hereby release, waive, and discharge Glacier Point Ice Rink, its owners, operators, employees, and agents from any and all claims, demands, or causes of action arising from personal injury, property damage, or loss that may occur during my visit and use of the facility.

Refund and Cancellation Policy

h2



Parent/Guardian must sign for Minors

Glacier Point Ice Rink

Fri November 6 - Sun March 14, 2027

Sign Waiver

Individual Waiver - Everyone must sign for Purchase #1981526

Glacier Point Ice Rink Waiver and Release

ASSUMPTION OF RISK AND RELEASE OF LIABILITY

I acknowledge that ice skating and participation at Glacier Point Ice Rink involves inherent risks including, but not limited to, falls, collisions, and other injuries. I voluntarily assume all risks associated with my participation in ice skating activities.

I hereby release, waive, and discharge Glacier Point Ice Rink, its owners, operators, employees, and agents from any and all claims, demands, or causes of action arising from personal injury, property damage, or loss that may occur during my visit and use of the facility.

Refund and Cancellation Policy

☒ I am a minor and a parent or legal guardian is signing on my behalf.

First Name *

Last Name *

Guardian First Name *

Guardian Last Name *

Email (Optional)

- ☐ By checking this box, I agree to the waiver and confirm that I am's parent or legal guardian and I have the authority to sign their waiver, and agree to the [Privacy Policy](#).
- ☐ Guardian Agreement

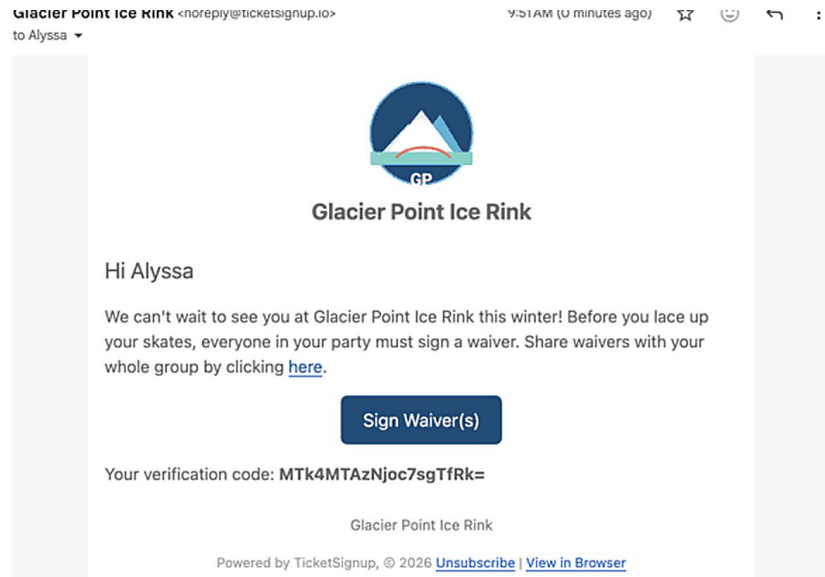
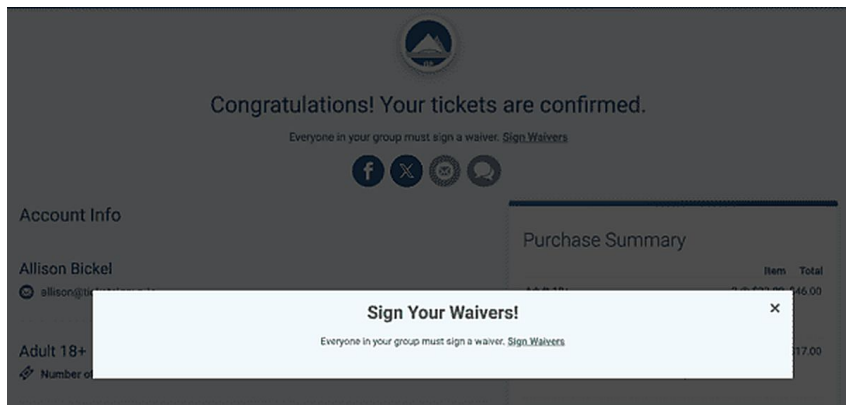
Sign Waiver

Cancel

Five Ways the Link Reaches People

- Their ticket management page
- A popup right after purchase
- The confirmation email
- Automated reminder emails
- Your website or a printed sign

Two Prompts That Do Most of the Work



Signing Online

- The confirmation email with the signing link
- Ticket management page: link, QR, and the count
- Sign one as an attendee, watch the count move
- Share a link with someone else in the group
- Drip Campaigns to collect waiver

On Site in the Ticket App

- Scan QR code to sign vs Sign on the device
- How to validate and collect waivers on site
- Staffing & equipment set up on site

Same Device, Two Behaviours

7:46   

< Sign Waivers

Please fill out the fields and sign below



First Name * [Clear All](#)

Mrs 

Last Name *

Claus 

Email

Mrsclaus@yahoo.con 

☐ This person is a minor

Sign Here * [Clear](#)



☒ I agree to the waiver

Submit

 CheckIn  Purchase  Waivers  More

7:44   

Sign Waiver on Your Device 

Scan this code with your phone's camera to sign the waiver on your own device.



DEMO: Sign on Device Mode

11:17

Cancel Delete

Ticket Groups Presets & Visibility ⓘ ▶

Purchase Settings ⓘ ▶

Store Settings ⓘ ▶

Ticket Settings ⓘ ▶

Navigation Settings ⓘ ▶

Waiver Settings ⓘ ▼

☒ Use Purchase Scan Mode in Waiver Tab

☐ Auto Show QR Code on Waiver Signature Screen

☒ Allow Search By Name in Scan Mode

☒ Collect Email Address During Waiver Signing

☒ Collect Guardian Information for Minors

Label Printing ⓘ ▶

Save

11:07

×

6:00PM - 7:30PM Nov 06

EVENT
Glacier Point Ice Rink

LOCATION
Glacier Point Ice Rink

TICKET SUMMARY
2 tickets purchased for Glacier Point Ice Rink



11:19

Scan Waivers

Search for a ticket or purchase

Joh

Purchases

Johanna Goode
0 of 3 waivers signed

"Joh" Jog Johnson

q w e r t y u i o p

a s d f g h j k l

⬅ z x c v b n m ➡

123 🌐 🔍

2:59

Glacier Point Ice Rink

Waiver Signature

Please fill out the fields and sign below

First Name * Clear All

First Name

Last Name *

Last Name

☐ This person is a minor

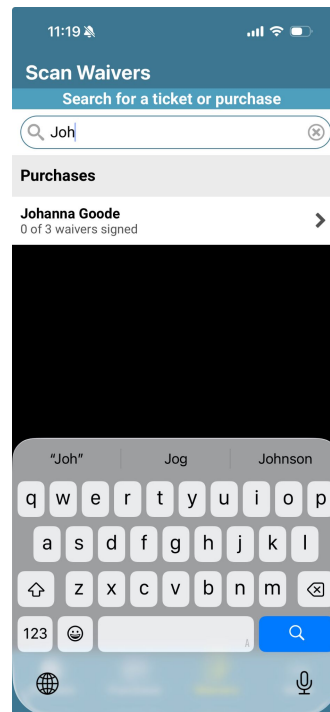
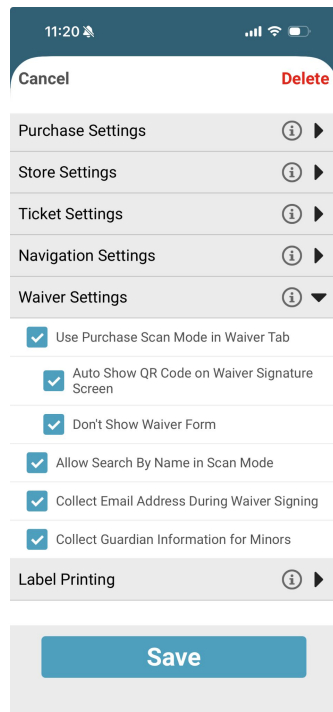
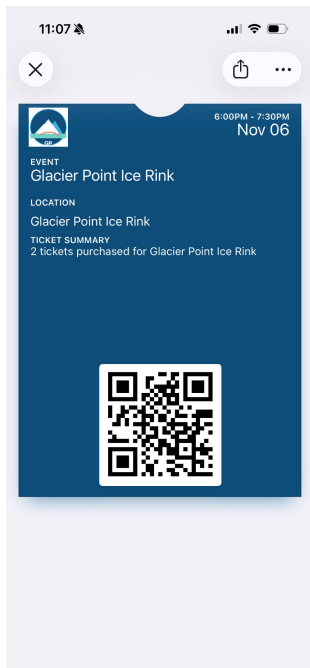
Sign Here *

☐ I agree to the waiver

Submit

Checkin Purchase **Waivers** More

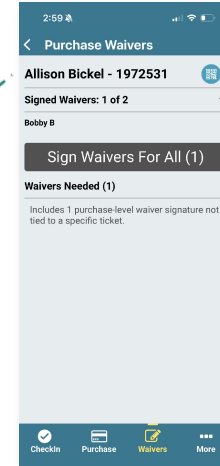
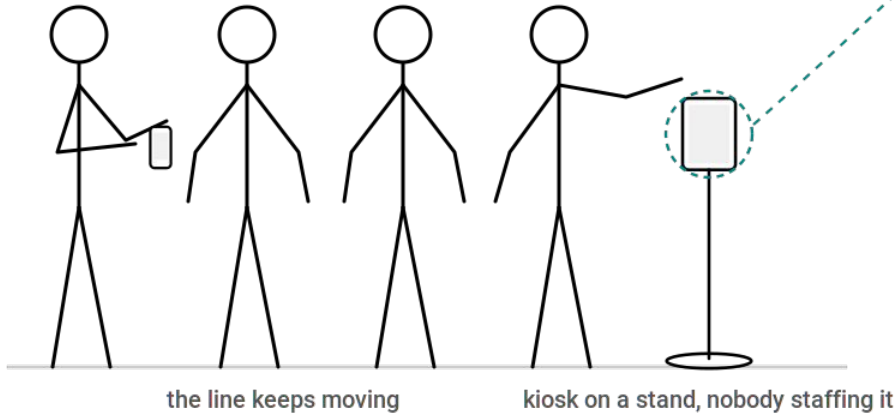
DEMO: QR Code Mode



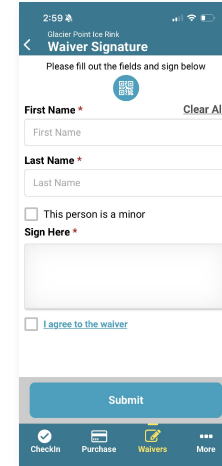
Self-Serve Kiosk

ON-SITE · SELF-SERVE

A tablet on a stand, Waivers tab only. Attendees look up their own purchase and sign.



They find their purchase



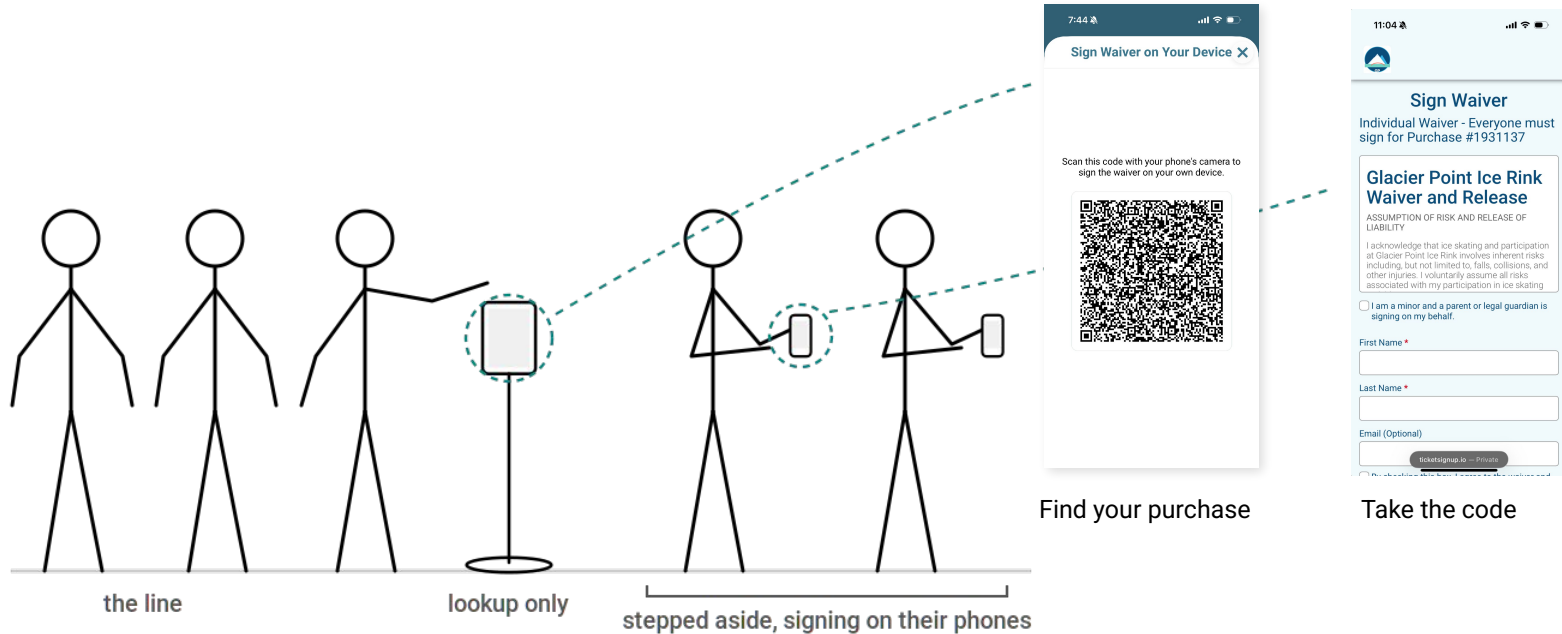
They sign

Best for steady volume with no staff tied to a station.

Self-Serve Kiosk, Code Mode

ON-SITE · SELF-SERVE + QR

Look up your purchase at the stand, take the code, step aside. Nobody signs on the kiosk at all.

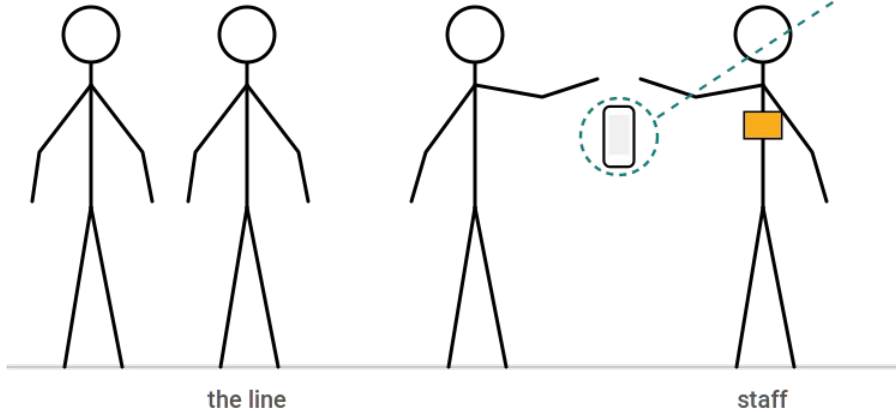


The fastest unattended setup. The screen is touched for a few seconds, and never signed on.

Staff Hand the Device Over

ON-SITE · STAFFED

Same two screens as the kiosk. The difference is who is holding the device.



A screenshot of a mobile application interface titled 'Purchase Waivers'. The screen shows the name 'Allison Bickel - 1972531' and a list of 'Signed Waivers: 1 of 2' with the name 'Bobby B'. There is a button labeled 'Sign Waivers For All (1)'. Below this, it says 'Waivers Needed (1)' and includes a note: 'Includes 1 purchase-level waiver signature not tied to a specific ticket.' At the bottom, there is a navigation bar with icons for 'Checkin', 'Purchase', 'Waivers', and 'More'.

Staff pull up the purchase

A screenshot of a mobile application interface titled 'Waiver Signature'. The screen prompts the user to 'Please fill out the fields and sign below'. It has fields for 'First Name' and 'Last Name', each with a 'Clear All' button. There is a checkbox for 'This person is a minor' and a 'Sign Here' section with a large white box for a signature. At the bottom, there is a 'Submit' button and a navigation bar with icons for 'Checkin', 'Purchase', 'Waivers', and 'More'.

Device turns around

Your lane for anyone with no phone, a dead battery, or who would rather have help.

Staff Show the Code, Attendees Sign on Their Own Phones

ON-SITE · ROAMING

The code belongs to that purchase. Next group means a new scan.

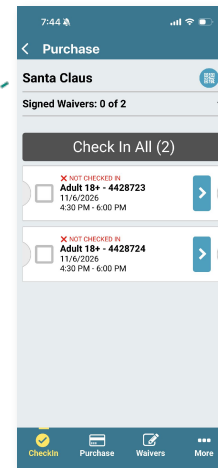
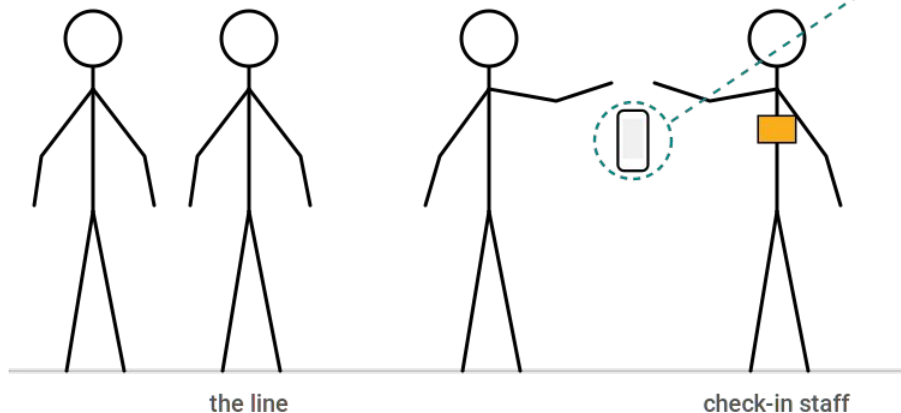


Fastest per group. One scan clears a whole family before they reach the gate.

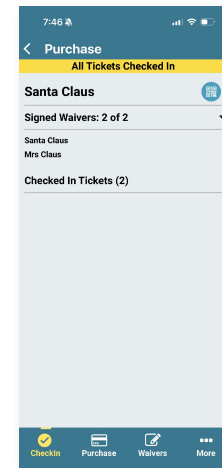
Waivers Inside Check-In

ON-SITE · AT THE GATE

One stop. Staff see the waiver count on the purchase they are already scanning.



Before: 0 of 2



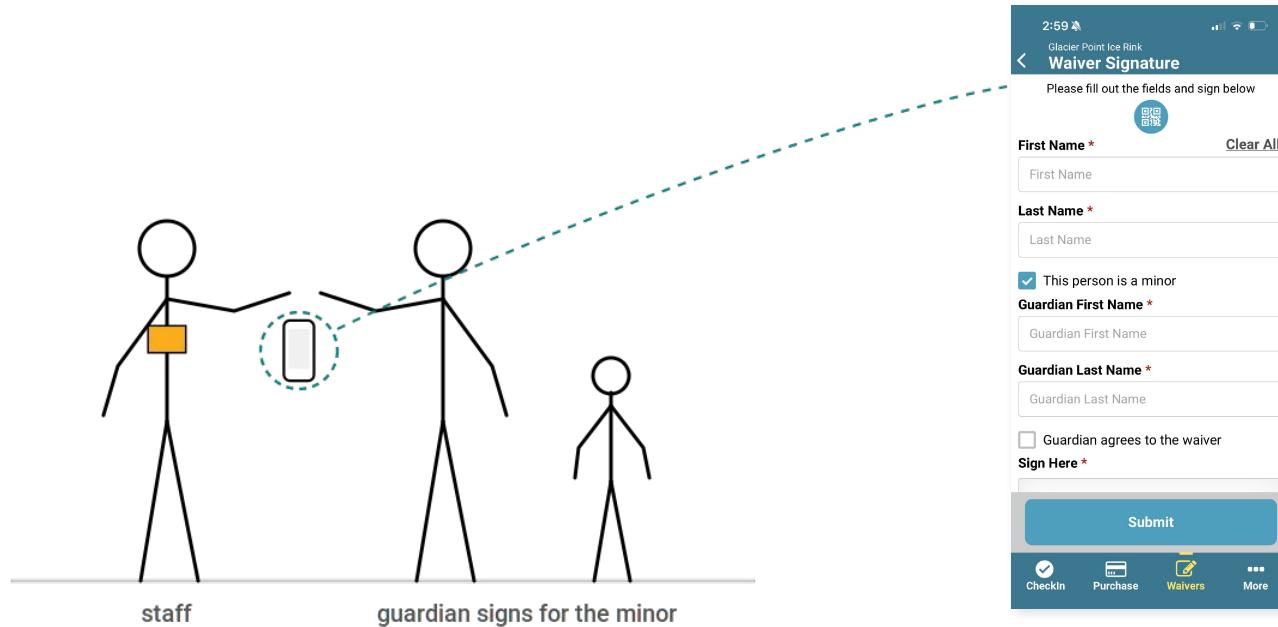
After: 2 of 2, by name

Slowest at the gate itself, so use it when volume is low or waivers are nearly all done.

Minors Sign With a Guardian

ANY STATION · MINORS

One checkbox on the signing form opens guardian name fields and a guardian agreement.



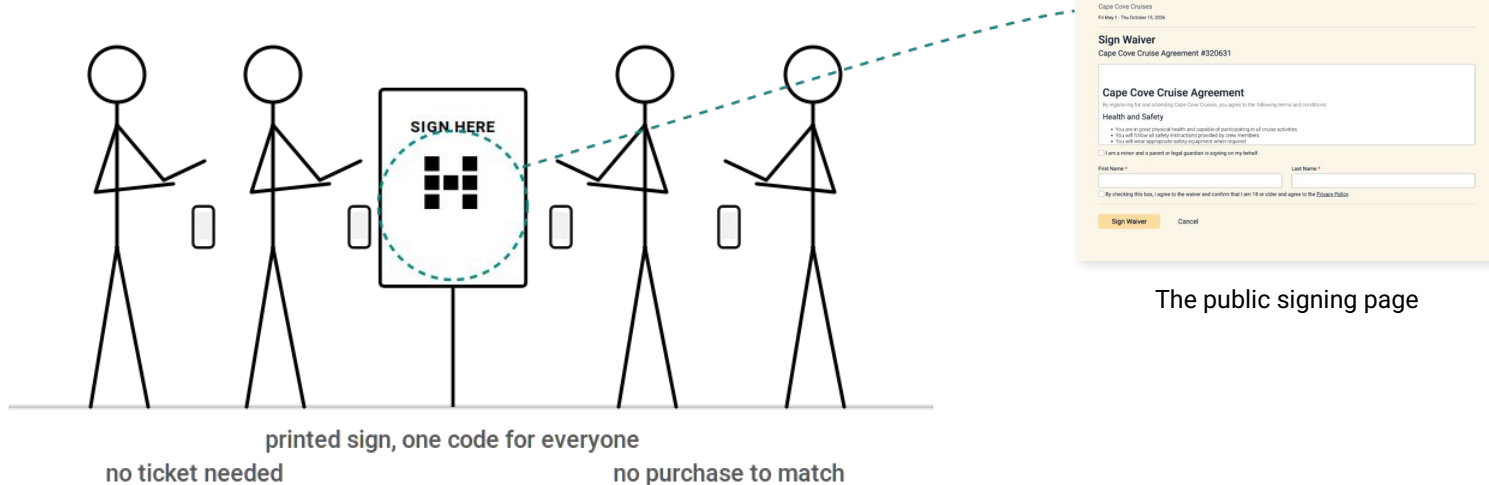
Check the box, guardian fields appear

Works the same at a kiosk, on a staff device, or on the guardian's own phone.

Public Waiver Link on a Poster

ON-SITE · PUBLIC LINK

The only code with no purchase behind it. Nothing to look up, and nothing to match.



Right for walk-ups, spectators and volunteers. Wrong for proving a ticket holder signed.

Find Any Signature

Waiver Agreements

[Help ?](#)

Name

Initials

Email

Waiver Signed Start Date

12

:

00

AM ▼

America/Chicago Time

Waiver Signed End Date

11

:

59

PM ▼

America/Chicago Time

Signed Online?

--- Any --- ▼

Ticket Purchase ID

Waiver

Search ▼

Select any number of items.

Waiver Type

Search ▼

Select any number of items.

Search

What Gets Recorded

23 Agreements

TICKET PURCHASE ID	TICKET ID	WAIVER ID	WAIVER NAME	WAIVER TYPE	WAIVER SIGNED DATE	SIGNED ONLINE?	AGREED VIA CHECKBOX?	ENTERED NAME	ENTERED INITIALS	ENTERED DATE OF BIRTH	ENTERED DATE	GUARDIAN AGREED VIA CHECKBOX?	GUARDIAN ENTERED NAME	GUARDIAN ENTERED INITIALS	GUARDIAN ENTERED DATE OF BIRTH	GUARDIAN ENTERED DATE	WAIVER EMAIL	DETAILS
#1981526		#322165	Individual Waiver - Everyone must sign	Collect by Ticket Holder	09/16/2026 1:18pm CDT	Yes	Yes	Allison Bickel				No					allison@gmail.com	View Details Print / Save as PDF
#1981526		#316317	Waiver	Checkout Waiver	09/02/2026 11:08am CDT	Yes	Yes					No					allison@ticketsignup.io	View Details Print / Save as PDF
#1981036		#320611	Individual Waiver - Everyone must sign	Collect by Ticket Holder	09/02/2026 8:24am CDT	Yes	Yes	Alyssa Liu				No						View Details Print / Save as PDF
#1981036		#316317	Waiver	Checkout Waiver	09/02/2026 8:12am CDT	Yes	Yes					No					allison@ticketsignup.io	View Details Print / Save as PDF
#1931137		#320363	Waiver	Collect by Ticket Holder	09/01/2026 6:46pm CDT	Yes	Yes	Mrs Claus				No					Mrsclaus@yahoo.com	View Details Print / Save as PDF

View and Print Any Single Waiver

[Print](#)[Back to Waiver Agreement](#)

Waiver (ID: 320363) for Mrs Claus

Waiver was signed for Glacier Point Ice Rink from email address Mrsclaus@yahoo.com
Waiver Signed 09/01/2026 7:46:46pm from 68.81.194.177
Waiver Effective 08/31/2026 2:54:10pm CDT

A handwritten signature in black ink, appearing to read 'Mrs Claus', written over a light blue background.

Glacier Point Ice Rink Waiver and Release

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I hereby release, waive, and discharge Glacier Point Ice Rink, its owners, operators, employees, and agents from any and all claims, demands, or causes of action arising from personal injury, property damage, or loss that may occur during my visit and use of the facility.

Refund and Cancellation Policy

All ticket and admission purchases are non-refundable. Glacier Point Ice Rink reserves the right to postpone or cancel sessions due to circumstances beyond our control, including but not limited to severe weather, mechanical failure, natural disaster, or emergency situations. No refunds will be issued for postponements or cancellations. Glacier Point Ice Rink also reserves the right to modify event details, schedules, or policies without prior notice.

Health and Safety

I certify that I am physically able to participate in ice skating activities and am not under the influence of any substance that would impair my ability to skate safely. I agree to follow all facility rules and staff instructions while on the premises.

Acknowledgment

For participants under 18 years of age, a parent or legal guardian must sign this waiver. By completing this purchase and entering the facility, I acknowledge that I have read, understood, and agree to all terms of this waiver, release, and the refund policy outlined above.

Every Feature. Free.

TICKETSIGNUP · WHAT'S INCLUDED

There is no premium tier and nothing is gated. This is the list.

- | | | | |
|-------------------------|----------------------------------|-------------------------|------------------------------------|
| ✓ Event websites | ✓ Organization websites | ✓ Website builder | ✓ Unlimited email marketing |
| ✓ Automated emails | ✓ Ticket App for check-in | ✓ On-site ticket sales | ✓ Attraction check-in |
| ✓ Attendee waivers | ✓ Timed entry | ✓ Bookings | ✓ Store and add-ons |
| ✓ Donations | ✓ Referral rewards | ✓ Pricing strategies | ✓ Ticket transfers |
| ✓ Refunds | ✓ Reports and analytics | ✓ Sales tax calculation | ✓ Sales tax remittance |
| ✓ Chargeback management | ✓ US-based support, 7 days | | |

The three in bold are the ones waivers lean on. The rest are included the same way.

\$0.40 per ticket. Free tickets are free.

Plus standard card processing, 2.9% + \$0.30. No subscriptions, no long-term contracts, no setup fees. You choose who pays.

Questions

- Read the blog posts at info.ticketsignup.io
- Reach out any time